

1 day Handling Angry, Hostile, and Abusive Customers 20th November 2015, 9am to 5pm

Registration Form			
PARTICIPANT'S DETAI	LS		
Name (Prof/Dr/Mr/Mrs/M	s/Mdm):		
Organisation:			
Designation:			
Tel:	Fax:	Email:	
Name (Prof/Dr/Mr/Mrs/M	s/Mdm):		
Organisation:			
Designation:		Department:	
Tel:			
COURSE DATE: 1 day	Handling Angry, H	ostile, Abusive Custo ne	rs - SGD450 (NETT)
METHOD OF PAYMENT	(Please tick the relev	ant boxes)	
☐ By Cheque (for local participants only)	Che que made payable to 'Centre for Behavioral Science Pte Ltd		☐ Request for Invoice (30 days credit term)
□ By Bank Transfer	Centre for Behavioral Science Pte Ltd OCB C Bank, Orchard Branch Account Number: 508-763661-001		□ E-Invoice Sub Bu No
ORGANISATION DETAI	LS		
Organisation:			
Address:			
Contact Person:	Designation:		
Tel:	Fax:	Email:	
I understand and accept th	e terms and condition	ns stated below.	
Signature & Date:		Company Sta	mp:
Please print out and send us	the completed registrat	ion form	

Fax: (65) 6278 9758
 Mail: Program Manager

Centre for Behavioral Science Pte Ltd

1003 Bukit Merah Central, #06-13 Inno Centre, Singapore 159836

TERMS AND CONDITIONS

- Registration will only be confirmed upon receipt of registration form and full payment.
- All cancellation will carry a SGD 200.00 administration fee.
- No refund can be made for cancellation less than 14 days prior to the event date.
- Centre for Behavioral Science Pte Ltd, reserves the right to cancel or postpone the course/seminar due to unforeseen circumstances and also the right to reject any registration. A full refund of course/seminar fee will be made to you.